

Smart Tuition FAQs

When is my tuition due?

Monthly tuition payments are due between the 1st and 5th of each month. Families that are on a 10-month payment plan will have tuition billing from August 2018-May 2019.

How do I pay my tuition?

Once you register your child at Peace Academy, you will receive an email from Smart Tuition with a Smart Family ID. Please use this ID to make payments online at parent.smarttuition.com or over the phone 1-888-868-8828.

What are Smart Tuition office hours?

Smart Tuition customer service is available 24/7.

What is Smart Tuition phone number?

Smart Tuition customer service number is 1-888-868-8828.

What is Peace Academy's school ID for Smart Tuition?

12752

What is my Smart Tuition family ID?

- a. Your family ID is written on your Smart Tuition Welcome letter invoice.
- b. You can also call ST and give them school's ID and your full name so they can pull up your family account.

How do I pay my Smart Tuition bill?

- a. You can mail your check to ST. Make sure to write your family ID on the check.
- b. Access your ST account online and pay using your checking account.
- c. Access your ST account online and pay using your credit card. There will be additional charge of 2.67% or more if you use credit card.
- d. You can call ST and pay over the phone using your checking account or credit card.

How much is my balance and why do I have extra charge on my bill?

- a. If you pay bill through paper invoices, then the invoice shows itemized billed items and balance.
- b. If you pay bill online, then you can log into your ST account and see billing details.
- c. You can also call ST and ask them to explain the charge to you.

Why do I have cafeteria bill?

If you believe your cafeteria bill is not correct, then please get in touch with cafeteria manager so they can explain the charge.

Can you please waive the late fee?

The late fees are charged by Smart Tuition so you can request them to waive the late fee for you. The late fees are not charged by Peace Academy. Those fees are charged by Smart Tuition and only they can waive them.

I did not pay my bill because I did not receive by bill.

Tuition is due between the 1st and 5th of each month. If you do not receive a bill, then please call Smart Tuition and ask them to email one to you. Alternatively, you can simply mail them the monthly tuition check with your ST family ID. Tuition is a yearly charge but is broken into installments for parents' ease. All parents are aware of their monthly tuition amount and should submit the payments to Smart Tuition in a timely manner.

Smart Tuition Fees:

Smart Admin Fee: Smart Tuition charges a usage fee of \$50 per year per family. This charge will be posted on your first Smart Tuition bill.

Late Fee: Smart Tuition charges \$40 late fee for payments made after the 5th of the month.

Non-sufficient Funds fee (NSF): Smart Tuition charges \$30 fee for any payments that bounce back.